Dunning for NetSuite

The need to remind customers of overdue invoices is one of the annoying side effects of a successful business. If you succeed in doing so in a timely and effective manner, it will have a significant impact on the liquidity of your business.

Alta Via Dunning Bundle 3.4 for NetSuite

With the reminder system from Alta Via, you can automate this process and flexibly adapt it to your needs

- You can set up an individual dunning process for each subsidiary.
- Any number of dunning levels are available.
- Several dunning criteria are configurable (overdue days, open amounts ...).
- Dunning letters can be sent automatically or manually.
- They can be sent as single letters, or as a collective dunning.
- The letters can be sent by email, e-post or printed and manually sent by mail.
- You can use your own templates for your dunning letters.
- Use of the customer's language through stored texts in all languages.
- Automatic calculation and booking of dunning fees and default interest.
- You can exclude customers or invoices from the dunning process.
- Invoices or dunning letters can be transferred directly to a collection agency.
- Notification to account managers about a reminder.
- If any support is needed, please contact support@altavia.de.

Dunning Console

The central tool is the dunning monitor, which displays the invoices to be dunned. Using flexible filters, you can restrict the selection and generate reminders. The result is documented in a dunning run.

Dashboard

A separate dashboard for dunning contains various evaluations about reminders and payments of the customer. Of course, you can flexibly adapt this dashboard to your requirements.

Contact us for more detailed information.
We will be happy to show you a demo: sales@altavia.de